

Six Steps to Success in End of Life Care

Delivery of high quality end of life care in care homes and by home care providers is a national priority. The number of people requiring these services will be growing in the future and it is important that providers have staff trained to deliver end of life care and systems in place which support residents and clients to feel supported and experience their last months, weeks and days in the best way possible.

The Six Steps Programme is based on the National End of Life Care Strategy (2008) which underpins the development of services and education programmes.

We offer a programme which will mirror the six steps outlined in the National Strategy and allow your organisation to implement systems which will improve resident/ client experience and provide evidence to the Care Quality Commission that you are delivering end of life care which is safe, effective, caring, responsive to people's needs and well-led.



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| Step 1 - Discussion as end of life approaches |
| Step 2 - Assessment, care planning and review |
| Step 3 - Co-ordination of care |
| Step 4 - Delivery of high quality care in care homes |
| Step 5 - Care in the last days of life |
| Step 6 - Care after death |

The course provides the opportunity for up to three key people in your organisation to attend workshops and video conferences to learn about end of life care, to review your organisational systems and to build a resource of evidence to demonstrate quality care. The application to attend the course must be made by the Manager or Owner of the service who will be fully informed of content and progress.

Due to Covid-19 social distancing rules, this course will be delivered via zoom

- **Preparation for Six Steps workshop:** 4 March 2021 – 09.30 – 11.30
- **Workshop 1:** 25 March 2021 – 09:30-16:30
- **Video conference 1:** 8 April 2021 – 09:30-11.30
- **Workshop 2:** 22 April 2021 – 09:30-16:30
- **Video conference 2:** 6 May 2021 – 09:30-11.30
- **Workshop 3:** 10 June 2021 – 09:30-16:30

Cost £900 per organisation (three key people), £200 per additional candidates



Start date: 4 March 2021

**To book or discuss alternate dates please contact:
education@PAH.org.uk or 01372 461 988**

Caring when it matters