



E-commerce Assistant Volunteer

Raising funds via the online marketplace

OUR CHALLENGE

It costs more than £10 million each year to provide our free, high quality care to patients and their families. The online marketplace is an important avenue for fundraising and supplements the great contribution to Hospice funds this is made by our bricks and mortar shops.

The items that we prepare for online selling need to be researched, then photographed, priced and listed on the right platforms.

HOW YOU CAN HELP

If you enjoy online shopping, have a good eye for detail and a flair for photography then this could be the perfect role for you!

Activities will include:

- Sorting stock to find suitable items for listing online
- Assisting with the moving, handling and cleaning of stock as required
- Researching the value of items and setting a suitable price
- Photographing items to the most flattering effect
- Listing items for sale and responding to customer queries
- Packaging and dispatching items that have been successfully sold

This role is based at our Hersham Distribution Centre

IMPACT YOU WILL MAKE

Through donating your valuable time and expertise to assist with the processing and online sale of stock, your role plays a crucial part in supporting the ecommerce team to achieve their overall fundraising goals.

This fundraising work is key to enabling the Hospice to continue and improve its excellent end of life care.



Princess Alice
Hospice

Princess Alice Hospice
is a centre of
excellence.

We **believe** that end of life care is about helping people **live every moment to the full**, in comfort and dignity. It's about creating a space, whether in our Hospice or at home, where **families** can enjoy **special** moments and make precious **memories**.

Every day we're improving our services. And we've made it our **mission** to reach even **more people** with the **expert** end of life **care** everyone deserves.

DO YOU HAVE THE TIME?

This role is quite flexible to fit around your other commitments.

Ideally you will be able to commit to a regular half day per week.
The Hub is open Monday - Saturday from 8:30am - 4:30pm

YOU WILL...

- Have a passion for online retail with experience of writing product descriptions and selling items online (such as on Ebay)
- Be computer literate with strong online security awareness
- Be self-motivated and open to learning new skills
- Be a good communicator
- Take a flexible approach to tasks
- Have excellent organisation skills and attention to detail
- Enjoy working as part of a team and become a member of our wider volunteer community

WE WILL...

- Set you up for success by providing on-the-role training
- Ensure you are supported in the completion of recommended online learning modules
- Send you our monthly volunteer e-newsletter with all the latest updates and information
- Invite you to our social events and forums
- Reimburse you for pre-agreed travel expenses

Our values inspire us and ensure that our care is nothing short of outstanding – every time, for every patient and family. Do you share them? If the answer is 'yes', you could be one of those special people we're looking for to join our team!

I - Integrity

C - Compassion

A - Accountability

R - Respect

E - Excellence

If interested in becoming an **E-commerce Assistant Volunteer**, we'd love to hear from you!

Start your volunteering journey here:



If you have any questions, please contact the Volunteering Team:
volunteering@pah.org.uk
Phone: 01372 461 856

@PAHospice

