



Restaurant Cashier Volunteer

Service with a smile

OUR CHALLENGE

Our busy catering team look after all the catering needs of the hospice including patient meals, hot and cold dining room service, sandwiches and snacks for the coffee shop and meeting room support.

Our bright and airy Hospice restaurant (which looks out onto our beautiful gardens) serves visitors and staff seven days a week.

HOW YOU CAN HELP

The restaurant cashier role is a great support to the catering team as they can focus on preparing food while you can focus on ensuring that customers are being served in a warm, friendly and welcoming manner.

Typical activities include;

- helping team set up servery
- handling cash and card payments
- maintain standards of cleanliness and food hygiene

IMPACT YOU WILL MAKE

Being mindful that some customers will likely be experiencing a difficult time, your friendly and welcoming manner while serving on the till can make a positive impact on how people experience the Hospice.

As well as serving family members who are visiting a loved one, the restaurant also welcomes back friends and family who feel a strong connection to the Hospice.



Princess Alice Hospice
is a centre of
excellence.

We **believe** that end of life care is about helping people **live every moment to the full**, in comfort and dignity. It's about creating a space, whether in our Hospice or at home, where **families** can enjoy **special** moments and make precious **memories**.

Every day we're improving our services. And we've made it our **mission** to reach even **more people** with the **expert** end of life **care** everyone deserves.

DO YOU HAVE THE TIME?

We are looking for volunteers to join us for a weekly, or every other week, shift Monday – Friday from 11:45am – 2:15pm
Lunch is served from 12pm – 2pm

We also welcome volunteers on a 'floating' basis to cover ad-hoc gaps on the rota as they occur.

YOU WILL...

- Enjoy meeting new people and are confident interacting with customers and team members
- Be a good timekeeper
- Be calm and reliable
- Enjoy a good level of fitness as the role will involve standing at the till
- Be a team player and become part of our wider volunteer community
- Have the opportunity to learn and practice new work and social skills

WE WILL...

- Set you up for success by providing on-the-role training
- Ensure you are supported in the completion of relevant mandatory online learning modules – some of which are renewed on an annual basis
- Send you our monthly volunteer e-newsletter with all the latest updates and information
- Invite you to our social events and forums
- Reimburse you for pre-agreed travel expenses
- Provide free access to the PAH education programme

Our values inspire us and ensure that our care is nothing short of outstanding – every time, for every patient and family. Do you share them? If the answer is 'yes', you could be one of those special people we're looking for to join our team!

I - Integrity

C - Compassion

A - Accountability

R - Respect

E - Excellence

If interested in becoming a **Restaurant Cashier Volunteer**, we'd love to hear from you!

**Start your
volunteering journey
here:**



If you have any questions, please contact the Volunteering Team:
volunteering@pah.org.uk
Phone: 01372 461 856