Shop Servicing Assistant Volunteer

Join our team in the Retail Hub Hersham

OUR CHALLENGE

Our hub in Hersham is at the heart of our retail operations. Donations are centrally stored at the hub and then distributed to our 40+ shops across our care community.

We are looking for volunteers to assist our van drivers* in collecting and delivering donations to various shops across our care community.

*You will not be driving a van yourself

HOW YOU CAN HELP

If you would enjoy being out on the road with our van drivers, travelling between shops, transporting donated goods, then this could be the role for you!

This role will include assisting the van driver with the following activities:

- Load and unload the van and transport goods between our retail shops
- Move goods in accordance with safe moving and handling training
- Assist with the maintenance of vans including cleaning and safety checks
- To process stock and identify items to be sold online
- Bagging any unsaleable stock ready for the bag merchant

IMPACT YOU WILL MAKE

Through donating your valuable time and expertise to assist with the sorting of customer donations, your role plays a crucial part in supporting the ecommerce team to achieve their overall fundraising goals.

This fundraising work is key to enabling the Hospice to continue and improve its excellent end of life care.

Princess Alice Hospice

Princess Alice Hospice is a centre of excellence.

We believe that end of life care is about helping people live every moment to the full, in comfort and dignity. It's about creating a space, whether in our Hospice or at home, where families can enjoy special moments and make precious memories.

Every day we're improving our services. And we've made it our mission to reach even more people with the expert end of life care everyone deserves.

DO YOU HAVE THE TIME?

This role is quite flexible to fit around your other commitments.

Ideally you will be able to commit to one full day per week.
The hub is open Monday - Saturday from 8:30am - 4:30pm

YOU WILL...

- Enjoy working as part of a team
- Be courteous and friendly to retail teams
- Be a good communicator
- Be self-motivated
- Take a flexible approach to tasks
- Have excellent organisation skills and attention to detail
- Have a reasonable level of fitness to be able to assist moving and handling
- Become a member of our wider volunteer community

WE WILL...

- Set you up for success by providing on-the-role training
- Ensure you are supported in the completion of recommended online learning modules
- Send you our monthly volunteer e-newsletter with all the latest updates and information
- Invite you to our social events and forums
- Reimburse you for pre-agreed travel expenses

Our values inspire us and ensure that our care is nothing short of outstanding every time, for every patient and family. Do you share them? If the answer is 'yes', you could be one of those special people we're looking for to join our team!

I - Integrity

C - Compassion

A - Accountability

R - Respect

E - Excellence

If you are interested in becoming a Shop Servicing Assistant Volunteer, we'd love to hear from you!

Start your volunteering journey here:

If you have any questions, please contact the Volunteering Team:
volunteering@pah.org.uk
Phone: 01372 461 856

@PAHospice